

## CAT (Up to 8kg)

Includes Health Check & Annual Booster (including Feline Leukaemia), 6 month Health Check (or one consultation), Annual supply of Flea and Worm Prevention, Nurse Procedure (e.g. nail clip/express anal glands/clean ears)

**Choose between Broadline and Advocate packages, saving up to 21% on pay as you go prices**

<b>BROADLINE</b> (monthly spot on for fleas, lice, ticks and worms)	
Weight	Monthly price from January 2018
<8kg	£13.00

<b>ADVOCATE</b> (monthly spot on for fleas and worms, with a tablet every 3 months for tapeworm)	
Weight	Monthly price from January 2018
<8kg	£12.50

*Option of home administration or free nurse consultation for administration*

**10% Discount off the following products and services** when other promotions are running only the highest discount will be applied

- ROUTINE CONSULTATIONS FOR NEW CONDITIONS
- EMERGENCY CONSULTATIONS OUT OF OPENING HOURS ALL NURSE PROCEDURES
- ALL FOOD
- ROUTINE DENTAL TREATMENTS & PREVENTATIVE PRODUCTS
- MICROCHIPPING / NEUTERING / ADDITIONAL PARASITE PREPARATIONS

*Please call Animates 48 hours before you wish to collect products to save you time when you arrive so we can have it prepared for you.*

## Terms and Conditions

- You the client are responsible for checking the terms of this agreement in detail before committing yourself to this contract. If you think there is any mistake in this agreement or if you have any questions please contact us immediately and request any changes in writing. Once you sign the agreement you will be bound by its terms.
- Discounts and products are only applicable to the enrolled pet.
- There is an initial 7 day cooling off period without cancellation charges, any products taken on the plan will be charged for at full price.
- Our Pet Care Plan is designed to help you spread the treatment costs over a 12 month period by making monthly payments to us.
- This is a 12 month plan that will automatically renew unless you notify us before the new year starts.
- Because the costs for the treatment is spread over 12 months, this is a 12 month agreement. Cancelling your payments mid term will result in £15.00 cancellation fee and any products taken over the amount already paid will be charged at full price.
- If a payment is missed it will be re-presented the following month. If this is missed again this will be charged to your Animates account. Further non payments may result in your plan being cancelled.
- Following two consecutive non payments if we are unable to contact you to discuss this we may cancel the plan and charge the difference for any products, services and a £15.00 cancellation fee taken against payments made.
- You are responsible for ordering and collecting all treatments provided under the Pet Care Plan, no refunds will be given for missed products.
- This is NOT pet insurance.
- If your pet exceeds their weight bracket additional costs will be incurred.
- Monthly payments will be collected on or around the 14<sup>th</sup> of the month commencing on the month written on your signed agreement.
- The monthly payments are inclusive of VAT and all other relevant taxes. VAT rates are subject to change and so we reserve the right to increase the monthly payments to account for VAT increase. You will be informed of any price changes in writing (email or post).
- Due to general business costs we reserve the right to vary the monthly rate and will give you 2 months notice of any changes.
- Your personal data will be held and processed in confidence.

### **PLEASE NOTE: ANIMATES PET CARE PLANS ARE CHANGING IN APRIL 2018.**

If you are already a member of our PCP you should have received correspondence about these changes. There is going to be a price increase that can be avoided if you re-sign to pay your Direct Debit directly to Animates. If you do nothing your direct debit will continue with the original financial company with a £1.50 price increase and only the Advocate package will be available to you.

**PLEASE ASK IF YOU WOULD LIKE MORE INFORMATION.**